# Sofia Ramirez

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September 15, 2026

Von Maur
Omaha, NE

**Re: Sales Associate**

Dear Hiring Manager,

Last December I bought a gift at your store and watched an associate wrap it while she helped the next customer find a size in the back. That kind of service is what I want to learn, and it is why I am applying for your Sales Associate opening.

For the past two years I have worked at Old Navy, where I run the register, the fitting room and online pickup orders. On a busy Saturday I ring up well over a hundred transactions, and in 2025 I opened 58 store credit card accounts, the third most among our part-time associates. Last fall my manager asked me to train six seasonal hires on the register and the fitting room. Before that I was a cashier at Hy-Vee through high school, where I checked out about 30 customers an hour and balanced my drawer on every audited shift.

I also speak Spanish, and I am often the associate called to the front when a customer is more comfortable in Spanish. I would like to bring that to a store where associates spend more time with each person.

I am taking business classes part time at Metro, so I am available weekday evenings after 4 p.m., all day on weekends, and full time during the holiday season. I would be glad to come in and talk with you whenever it suits your schedule.

Thank you,

**Sofia Ramirez**