# Jerome Tillman

Toyota Master Technician · ASE Master Certified with L1

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## SUMMARY

Toyota Master Technician with 9 years at a Toyota dealership, from express maintenance to heavy line and diagnostics. Takes the shop's electrical, network and drivability tickets and flags over 2,500 hours a year on flat rate.

## EXPERIENCE

### Toyota Master Technician · Brookside Toyota

Aug 2022 – Present

Tulsa, OK

- Flagged 2,612 hours in 2025 on a flat-rate plan while clocking about 2,050, highest in a shop of 19 technicians.
- Traced CAN and AVC-LAN faults on no-start and intermittent electrical tickets with GTS+ and a PicoScope.
- Replaced 23 Tundra V35A engines under the 2024 machining-debris recall with no returns for leaks or codes.
- Held comebacks to 11 out of 1,940 repair orders written to me in 2025.
- Calibrated Toyota Safety Sense cameras and radar after windshield and bumper repairs with GTS+.

### Certified, then Expert Technician · Brookside Toyota

Mar 2019 – Jul 2022

Tulsa, OK

- Earned all eight A-series ASE certifications by 2020 and Toyota Expert status in 2021.
- Performed heavy-line work including 2GR-FKS timing cover reseals, head gaskets and UA80E transmission replacements on Highlander and Sienna.
- Serviced Prius, Camry Hybrid and RAV4 Hybrid systems, including HV battery and inverter replacement.

### Express Maintenance Technician · Brookside Toyota

Jun 2017 – Feb 2019

Tulsa, OK

- Completed 10 to 14 oil services, tire rotations and multipoint inspections a day in the express lane.

## EDUCATION

### A.A.S., Toyota T-TEN · Oklahoma State University Institute of Technology

May 2017

## SKILLS

**Diagnostics:** Toyota GTS+ and Techstream, Toyota TIS, PicoScope lab scope, Wiring diagrams, CAN and AVC-LAN networks

**Systems:** Toyota Hybrid System, Engine performance and drivability, Automatic transmissions, ADAS calibration, Heating and A/C

**Shop equipment:** Hunter alignment, Road Force balancer, Smoke machine, A/C recovery machine

## CERTIFICATIONS

ASE Master Automobile Technician (A1 to A8) · ASE L1 Advanced Engine Performance Specialist (2024) · Toyota Master Technician (2022) · EPA Section 609 MVAC Certification