Isaiah Montoya

Cashier · Grocery & Quick Service

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SUMMARY

Cashier with 6 years of register and cash handling experience in grocery and pizza counter service. Handles cash, card, SNAP EBT and WIC, and keeps the drawer within tolerance. Bilingual in English and Spanish. Available evenings, weekends and holidays.

EXPERIENCE

Cashier · Smith's Food & Drug — Jun 2024 – Present
Albuquerque, NM

- Rang up 150 to 200 transactions a shift across cash, card, SNAP EBT and WIC, including split tenders.
- Closed out my drawer within the store's $2 tolerance on all but one shift in the past 18 months.
- Checked ID on every alcohol and tobacco sale; passed all 4 compliance checks the store had while I was on register.
- Covered the 6-lane self-checkout on weekends, clearing weight errors, age verifications and coupon overrides.
- Trained 5 new cashiers on voids, returns and loyalty card lookups during their first week.

Counter Cashier · Dion's — Sep 2020 – May 2024
Albuquerque, NM

- Took 60 to 90 counter and phone orders a night, reading each one back to the customer before sending it to the kitchen.
- Handled evening cash-outs and restocked the salad bar and drink station during slow stretches.

EDUCATION

A.A. Business Administration (in progress, evening classes) · Central New Mexico Community College

High School Diploma · Rio Grande High School — May 2020

SKILLS

Register: Cash handling, Card and mobile payments, SNAP EBT and WIC, Returns and exchanges, Self-checkout support, Drawer counts

Customer service: English and Spanish, Loyalty program sign-ups, Phone orders

CERTIFICATIONS

New Mexico Alcohol Server Permit (state-approved course), valid through 2027